

Privacy Policy

Effective Date: 2021/5/26

ChartMeds, Inc. ("Company", "we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services, including any software, applications, and tools we offer (collectively, the "Services").

By using our Services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect personal information directly from you, automatically through your use of the Services, or from third parties. The types of information we collect include:

a. Information You Provide

- **Account Information:** Name, email address, password, company name.
- **Billing Information:** Payment details (processed by our third-party payment processor).
- **Support Communications:** Any information you submit to our support team.

b. Information Collected Automatically

- **Usage Data:** Pages visited, time spent on pages, features used.
- **Device Information:** IP address, browser type, operating system, device type.
- **Cookies and Tracking:** We use cookies and similar technologies to enhance your experience.

c. Information from Third Parties

We may receive information from third-party integrations, service providers, or marketing partners.

2. How We Use Your Information

We use your information to:

- Provide, operate, and maintain our Services
- Improve and personalize your user experience

- Process payments and manage subscriptions
 - Communicate with you, including sending service-related messages
 - Monitor and analyze trends, usage, and activities
 - Comply with legal obligations and protect our rights
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3. Sharing Your Information

We do not sell your personal information. We may share your data with:

- **Service Providers:** Hosting, analytics, payment processors, customer support tools.
 - **Business Transfers:** In the event of a merger, acquisition, or sale of assets.
 - **Legal Compliance:** When required by law or to protect our rights and safety.
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4. Data Retention

We retain your personal data as long as necessary to provide our Services and for legitimate business purposes, including complying with legal obligations.

5. Data Security

We implement appropriate technical and organizational security measures to protect your data. However, no method of transmission over the internet is 100% secure.

6. Your Rights

Depending on your location, you may have the right to:

- Access, update, or delete your personal information
- Object to or restrict certain processing
- Withdraw consent where applicable
- File a complaint with a data protection authority

To exercise your rights, please contact us at Support@ChartMeds.com.

7. International Data Transfers

Your information is not transferred to countries outside the United States.

8. Third-Party Links

Our Services may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

9. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by posting the new policy on our website and updating the "Effective Date" above.

11. Contact Us

If you have questions or concerns about this Privacy Policy, contact us at:

ChartMeds, Inc.

Email: support@yourcompany.com